FAQs for DEEP Portal

- How do I configure my system for the DEEP portal?

  Please go to the following link
  - http://www.mstcecommerce.com/auctionhome/Layouts/biddersguide-ppa.html

  The system configuration document mentioning the detailed steps to configure the system by clicking on the "System Configuration" tab. Read them carefully and follow the mentioned steps.

- I am a Utility. How do I Register in the DEEP portal?

  Please go to the following link
  - http://www.mstcecommerce.com/auctionhome/Layouts/biddersguide-ppa.html

  Then download document mentioning the detailed steps to get registered as a Utility, by clicking on the "Utility Registration" tab. Read them carefully and follow the mentioned steps.

- I am a Bidder. How do I participate in the events in DEEP portal?

  Please go to the following link
  - http://www.mstcecommerce.com/auctionhome/Layouts/biddersguide-ppa.html

  Then download document mentioning the detailed steps to get registered as a Bidder, by clicking on the "Bidder Registration" tab. Read them carefully and follow the mentioned steps.

- This is the first time, I am participating in the bidding process. How do I equip myself with the process of bidding in the DEEP portal?

  Please go to the following link
  - http://www.mstcecommerce.com/auctionhome/Layouts/biddersguide-ppa.html

  Then download document mentioning the detailed steps for bidding on the DEEP portal, by clicking on the "Guide for Bidding" tab. Read them carefully and follow the mentioned steps.

- Whom do I contact regarding the queries of DEEP portal?

  For queries regarding registration in PPA portal, please go the "Contact us" tab and contact the officer's mentioned in the list.

- How do I know that I am a successful bidder for participating the reverse auction?

  Once you become a successful bidder at e-tender stage and get qualified for e-reverse auction stage, you will notified by an email in your registered e-mail id by ………………

- How do I check the corridor availability?
  On the DEEP portal home page click on indoor corridor availability link

- Why do I not get notified by e-mail on the DEEP portal?
  Please check your spam folder or contact your system administrator to allow mails for mstcecommerce.com

- How do I know that I am the successful bidder in e-Reveres auction process and am eligible to sign PPA with DISCOM's?
  The result on DEEP portal are published within 2 business days. Please click on the results tab on home page to check the result.

- What is TCM?
  Full form of TCM is Tender Committee Member. TCM are members among the Utilities who open the tender events.

- I am a Utility and I want to get registered. Is there any fee for getting registered?

  No, there is no fee for Utilities to get registered and use DEEP portal.

- I am a power distribution company. What are the documents do I need to submit for being eligible as a DISCOM on DEEP portal?
  Utilities need to submit no documents to register on the DEEP portal.

- In the registration form, after filling up the details, when we click on submit button, form do not get submit?

  Go to the "Compatibility View settings" and add www.mstcecommerce.com website in "Add sites" section.

- Where can I find the guidelines for short term bidding on DEEP portal?

  Go to the DEEP portal, and click on the tab of "Standard Bidding Document" on the right hand side of the portal under the section of "Other Details" on the right hand side.

- What is the minimum quantity of bid, I can bid for?

  In the tender document, "Min Bid Quantity" is mentioned which is the lower limit to the bid quantity. Below this quantity system will not allow you to bid.

- What is L1 bid?

  L1 bid is the existing lowest price bid at that moment during the e-Reverse Auction.

- While creating an event, what type of PPA terms should I select?

  You should select "Short" if you wish to procure power for less than one year, medium if you wish to procure power for one to five years and Long if you wish to procure power for more than 5 years.

- How many requisitions can I add to the event I have created?
  It is recommended to add not more than 10 requisitions to any event for the ease of bidding.